



**CABINET FOR HEALTH AND FAMILY SERVICES
OFFICE OF THE UNDERSECRETARY FOR HEALTH**

Ernie Fletcher
Governor

DEPARTMENT FOR MEDICAID SERVICES
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James W. Holsinger, Jr., M.D.
Secretary

TO: All Kentucky Medicaid Providers

FROM: Shannon R. Turner, J.D.
Commissioner

DATE: August 10, 2005

SUBJECT: Transition of Fiscal Agent Operations to EDS

On December 1, 2005, EDS assumes fiscal agent operations from Unisys. The transition is the first part of our overall Medicaid Modernization strategy to enhance our technology and operations.

DMS and EDS understand the critical nature of the transition, and we are working to make this transfer as seamless as possible. Our goal is to minimize any adverse impact on you and your operations. We plan to use the same MMIS system, phone numbers, mailing addresses, and processes. EDS is in the process of establishing its permanent facility here in Frankfort.

To make sure the transition goes smoothly, EDS has implemented a rigorous and thorough testing process. Prior to December 1, EDS will test all aspects of claims processing and communications so claims continue to be processed in a timely and efficient manner.

EDS has a team with extensive Medicaid experience, supporting many state systems and processes, including Kentucky. Ricky Pope, the Account Manager, is leading EDS' effort. Bernice Shelton, Systems Liaison Manager, leads Provider Relations and is your key point of contact. Bernice worked in Kentucky for twelve years and has much experience managing Provider Relations in other states.

We are also working with EDS to replace the MMIS system with a new state-of-art system. The new system is scheduled to "go-live" in November 2006, and will provide you with enhanced capabilities, such as real-time claims submission. Additional details on the transition will be provided over the next several months.